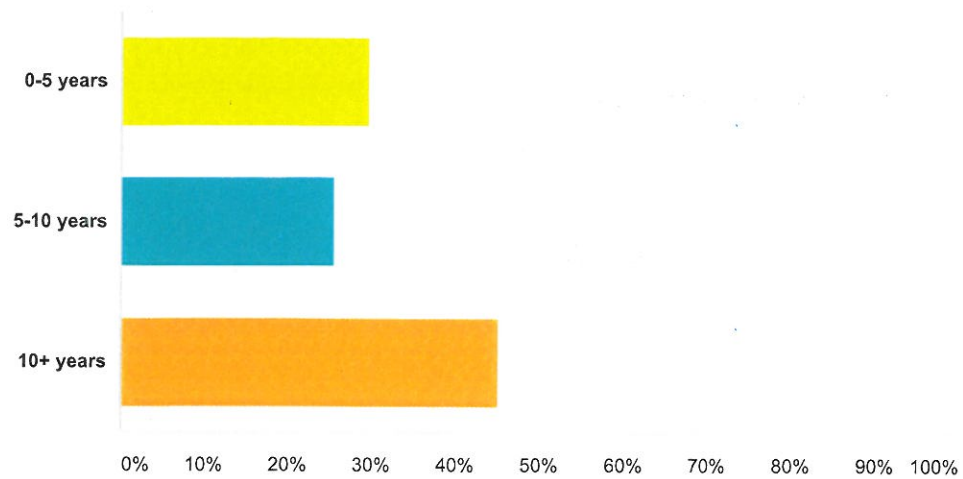


Teamsters Benefit Survey

Q1 What is your length of employment service with Abbotsford School District?

Answered: 362 Skipped: 0

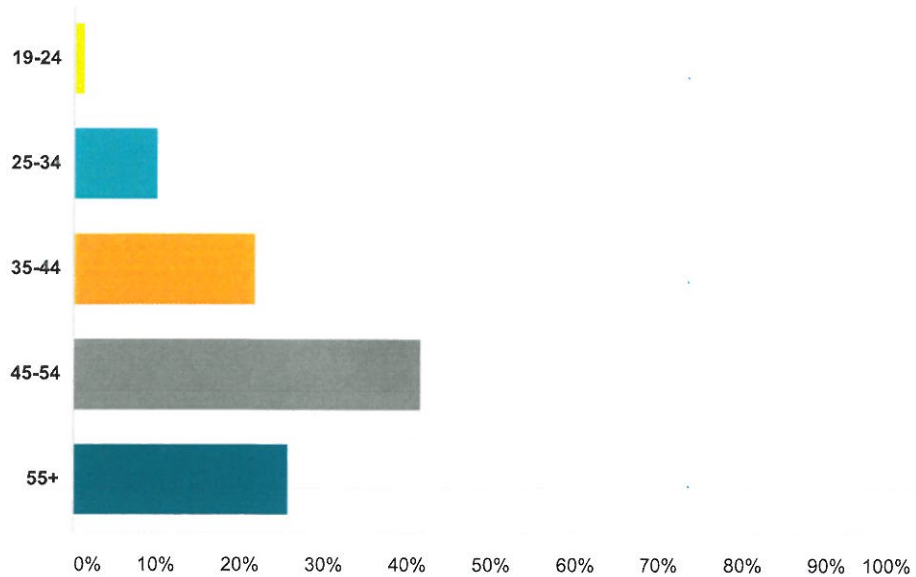


Answer Choices	Responses	
0-5 years	29.56%	107
5-10 years	25.41%	92
10+ years	45.03%	163
Total		362

Teamsters Benefit Survey

Q2 Please select your age range (optional)

Answered: 347 Skipped: 15

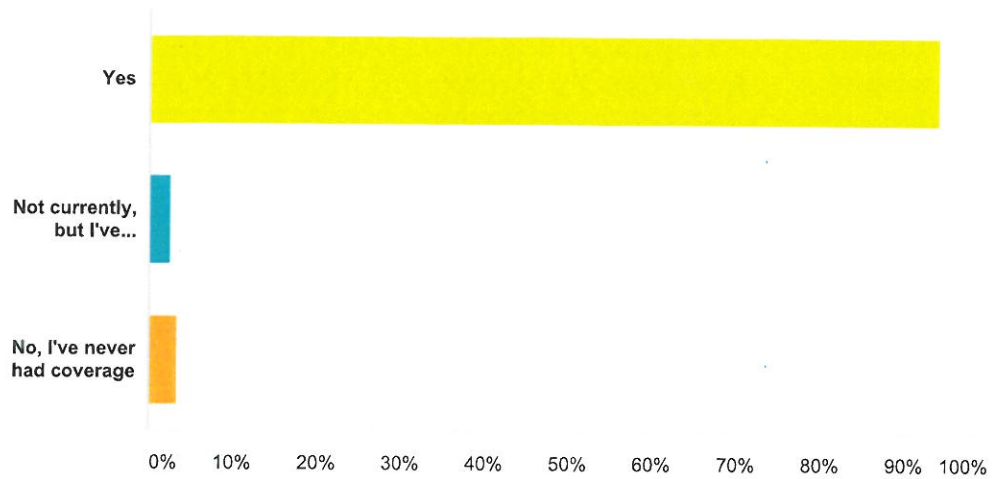


Answer Choices	Responses
19-24	1.15% 4
25-34	10.09% 35
35-44	21.61% 75
45-54	41.50% 144
55+	25.65% 89
Total	347

Teamsters Benefit Survey

Q3 Do you currently have benefits coverage?

Answered: 362 Skipped: 0

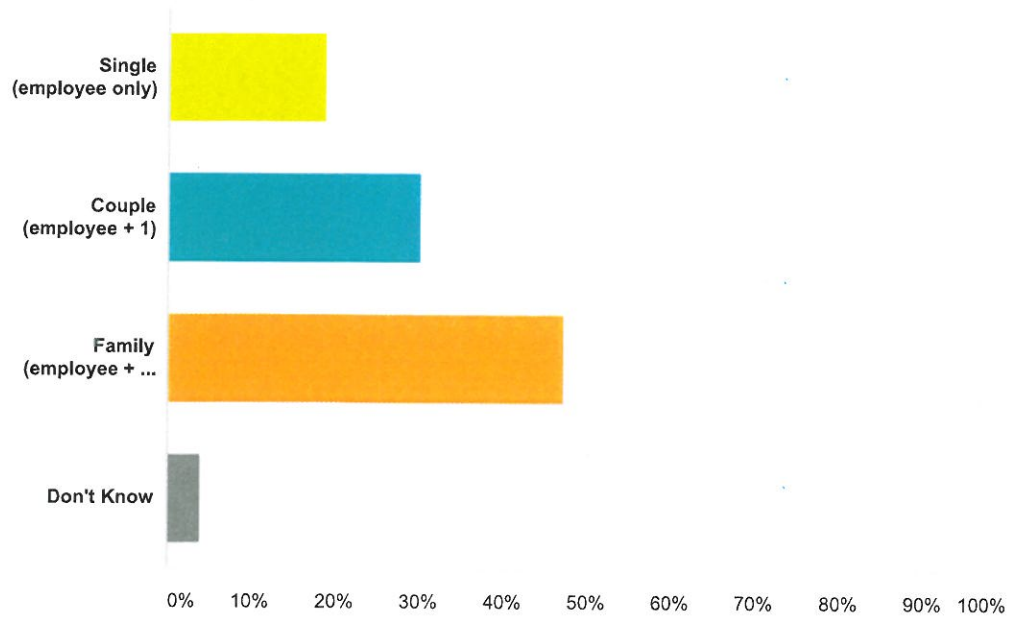


Answer Choices	Responses	
Yes	94.20%	341
Not currently, but I've previously had coverage	2.49%	9
No, I've never had coverage	3.31%	12
Total		362

Teamsters Benefit Survey

Q4 What is your current level of benefit coverage?

Answered: 350 Skipped: 12

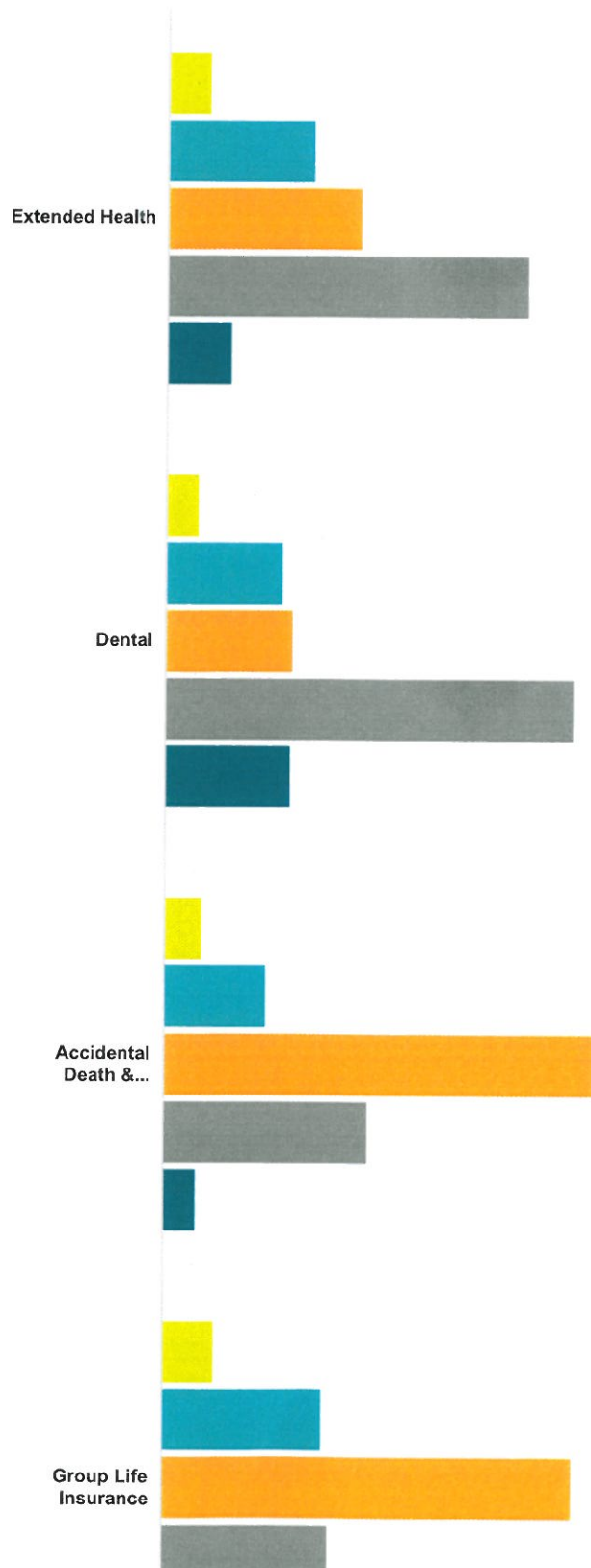


Answer Choices	Responses	
Single (employee only)	18.86%	66
Couple (employee + 1)	30.00%	105
Family (employee + 2 or more)	47.14%	165
Don't Know	4.00%	14
Total		350

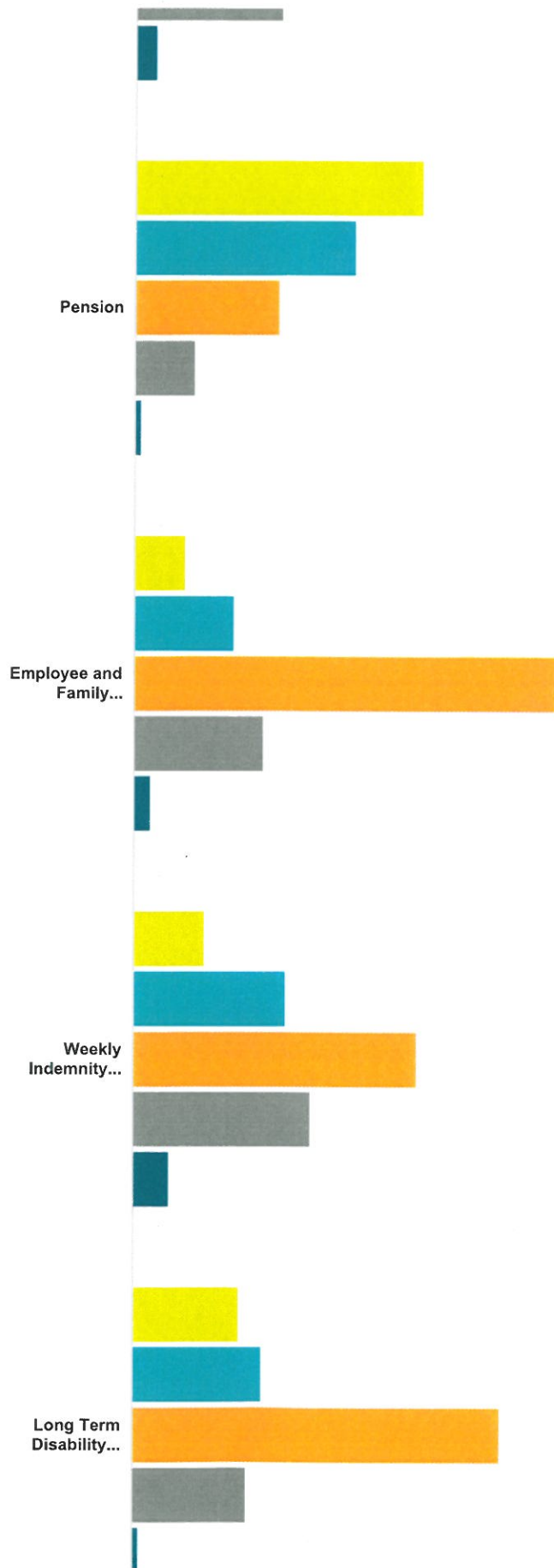
Teamsters Benefit Survey

Q5 Overall, how satisfied are you with the following areas of benefit coverage?

Answered: 329 Skipped: 33



Teamsters Benefit Survey



Teamsters Benefit Survey

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

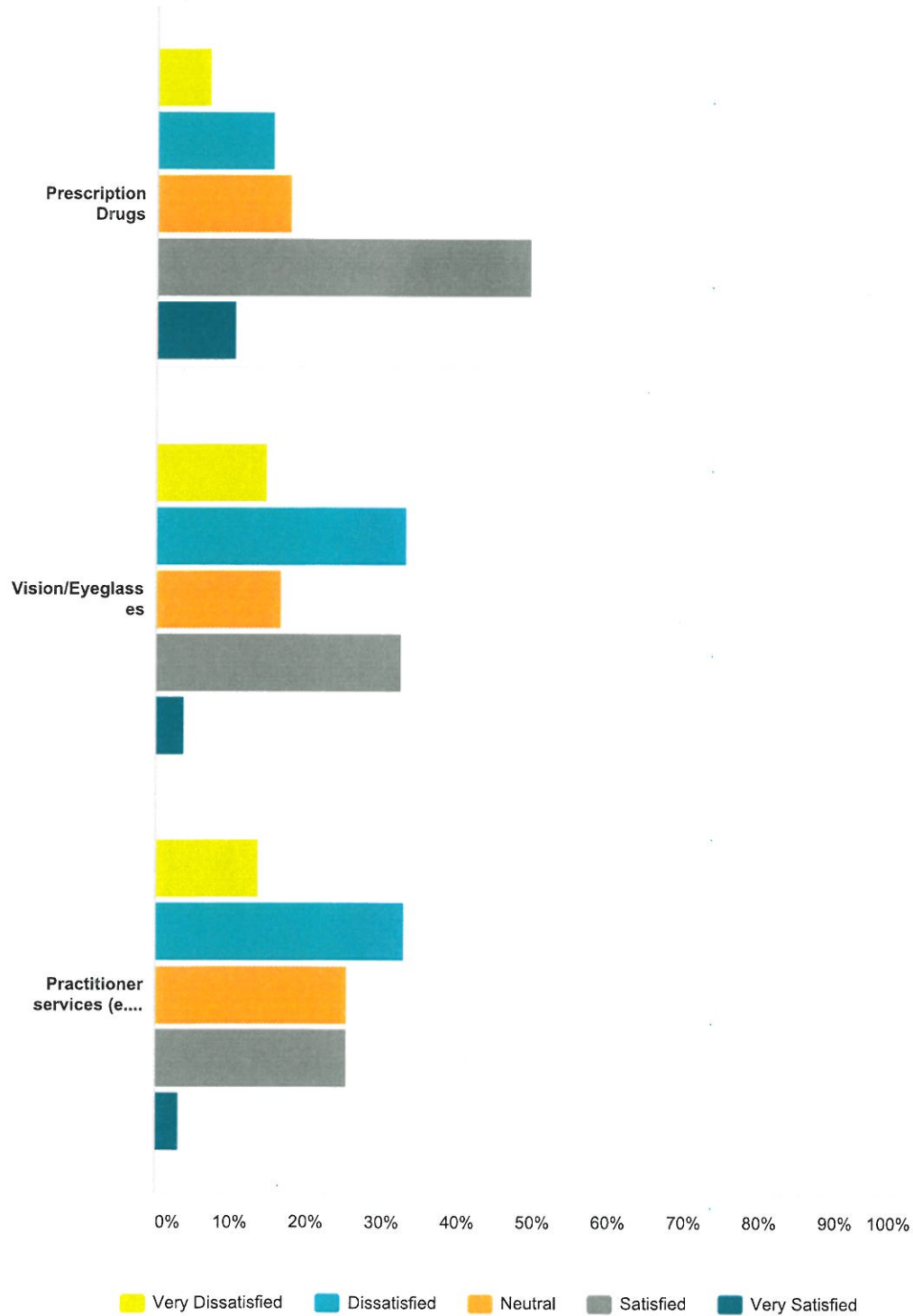
Very Dissatisfied Dissatisfied Neutral Satisfied Very Satisfied

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Total
Extended Health	5.17% 17	18.24% 60	24.01% 79	44.68% 147	7.90% 26	329
Dental	4.00% 13	14.46% 47	15.69% 51	50.46% 164	15.38% 50	325
Accidental Death & Dismemberment	4.67% 15	12.46% 40	53.58% 172	25.23% 81	4.05% 13	321
Group Life Insurance	6.31% 20	19.56% 62	50.79% 161	20.50% 65	2.84% 9	317
Pension	40.00% 130	30.77% 100	20.00% 65	8.31% 27	0.92% 3	325
Employee and Family Assistance Plan (EFAP)	7.05% 22	13.78% 43	58.97% 184	17.95% 56	2.24% 7	312
Weekly Indemnity Benefits	9.88% 32	20.99% 68	39.51% 128	24.69% 80	4.94% 16	324
Long Term Disability Benefits	14.64% 47	17.76% 57	51.09% 164	15.58% 50	0.93% 3	321

Teamsters Benefit Survey

Q6 Please indicate your satisfaction level with the following areas of extended health benefit coverage?

Answered: 329 Skipped: 33



	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Total
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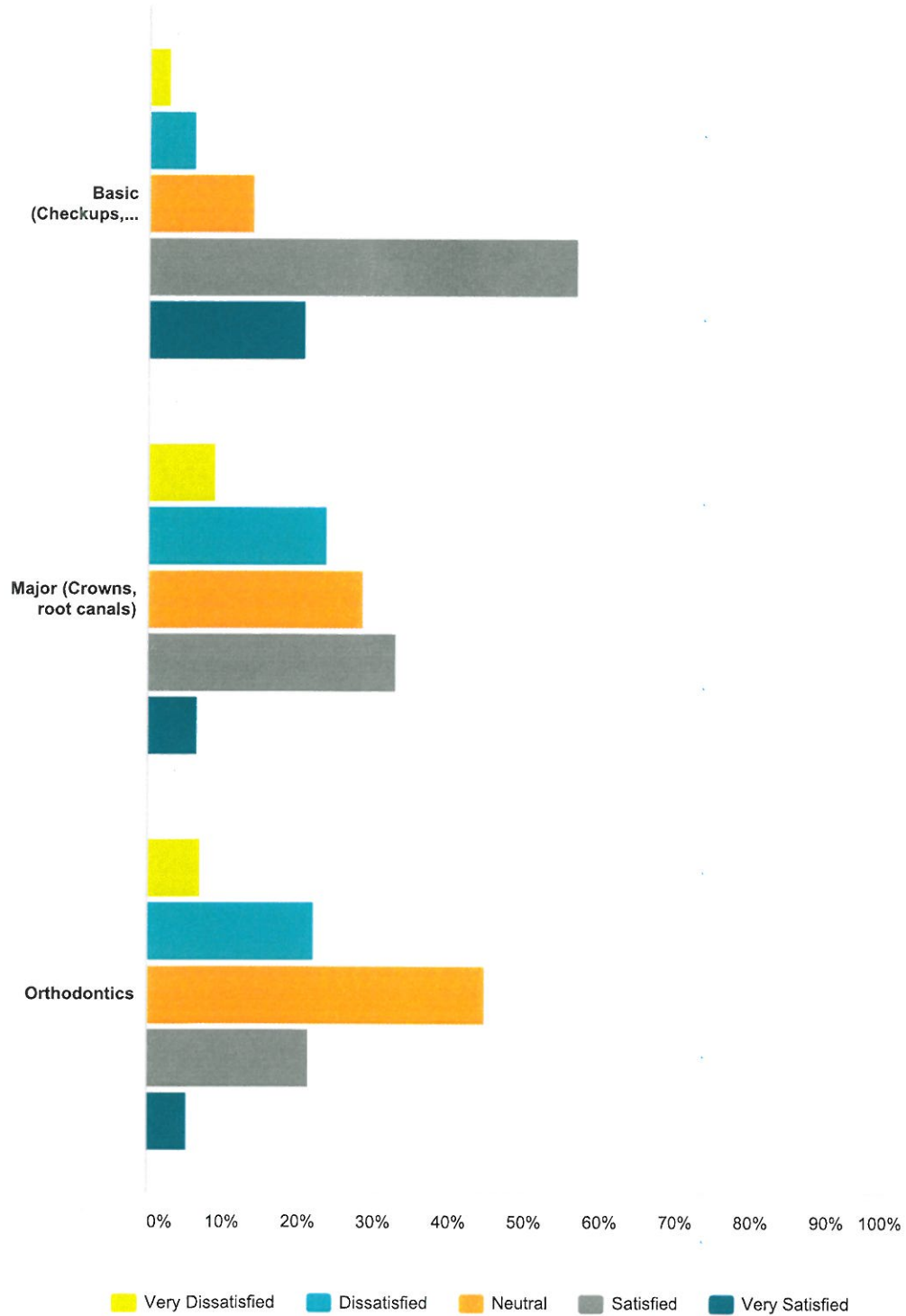
Teamsters Benefit Survey

Prescription Drugs	7.01% 23	15.55% 51	17.68% 58	49.39% 162	10.37% 34	328
Vision/Eyeglasses	14.63% 48	32.93% 108	16.46% 54	32.32% 106	3.66% 12	328
Practitioner services (e.g. massage, chiropractor)	13.58% 44	32.72% 106	25.31% 82	25.31% 82	3.09% 10	324

Teamsters Benefit Survey

Q7 Please indicate your satisfaction level with the following areas of dental benefit coverage?

Answered: 329 Skipped: 33



	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Total
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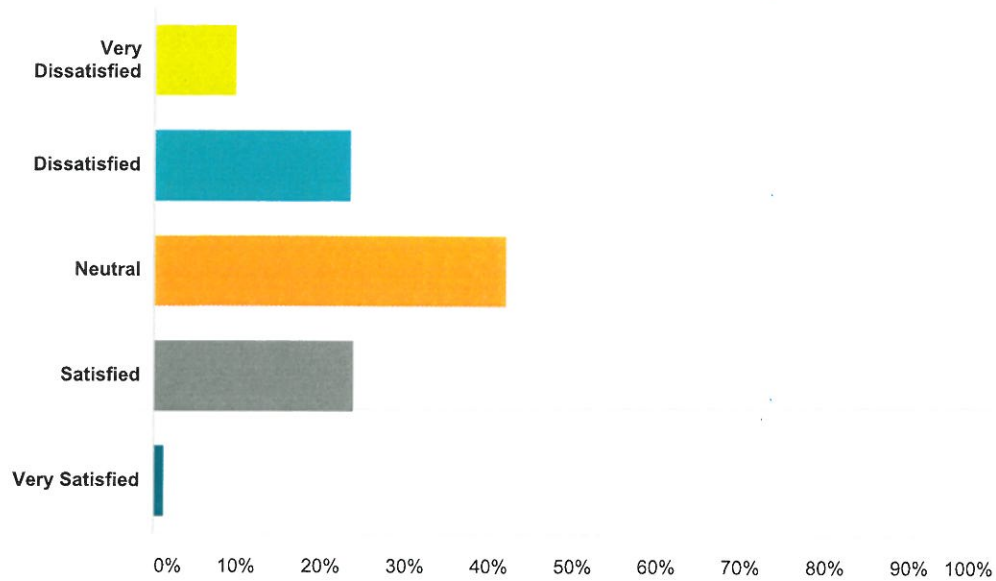
Teamsters Benefit Survey

Basic (Checkups, xrays, cleaning, routine work)	2.74% 9	6.08% 20	13.68% 45	56.84% 187	20.67% 68	329
Major (Crowns, root canals)	8.87% 29	23.55% 77	28.44% 93	32.72% 107	6.42% 21	327
Orthodontics	6.79% 22	21.91% 71	44.75% 145	21.30% 69	5.25% 17	324

Teamsters Benefit Survey

Q8 Please indicate your level of satisfaction with your current group life insurance of \$50,000?

Answered: 329 Skipped: 33

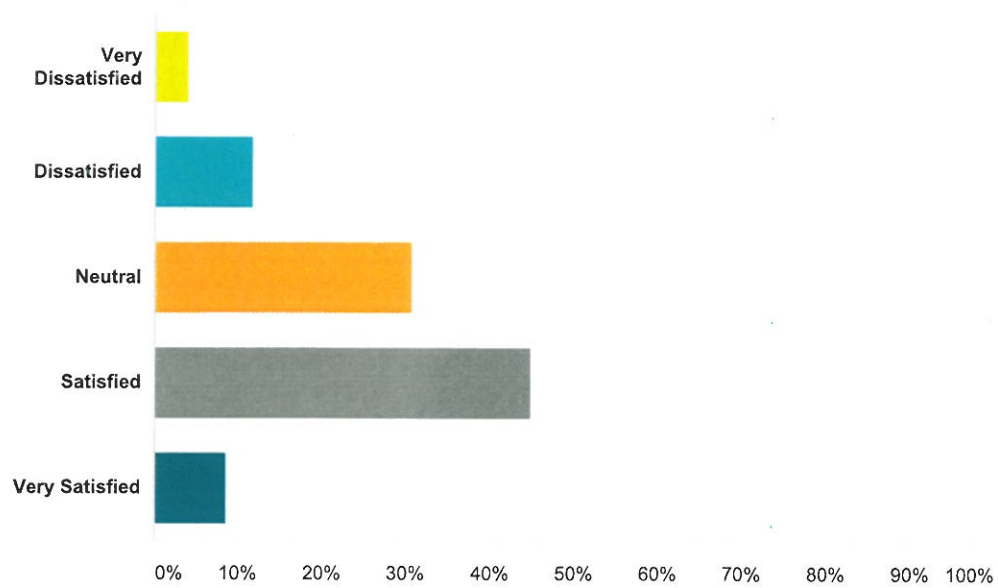


Answer Choices	Responses	
Very Dissatisfied	9.73%	32
Dissatisfied	23.40%	77
Neutral	41.95%	138
Satisfied	23.71%	78
Very Satisfied	1.22%	4
Total		329

Teamsters Benefit Survey

Q9 Overall, rate your satisfaction with the customer service levels provided by the benefits provider.

Answered: 325 Skipped: 37

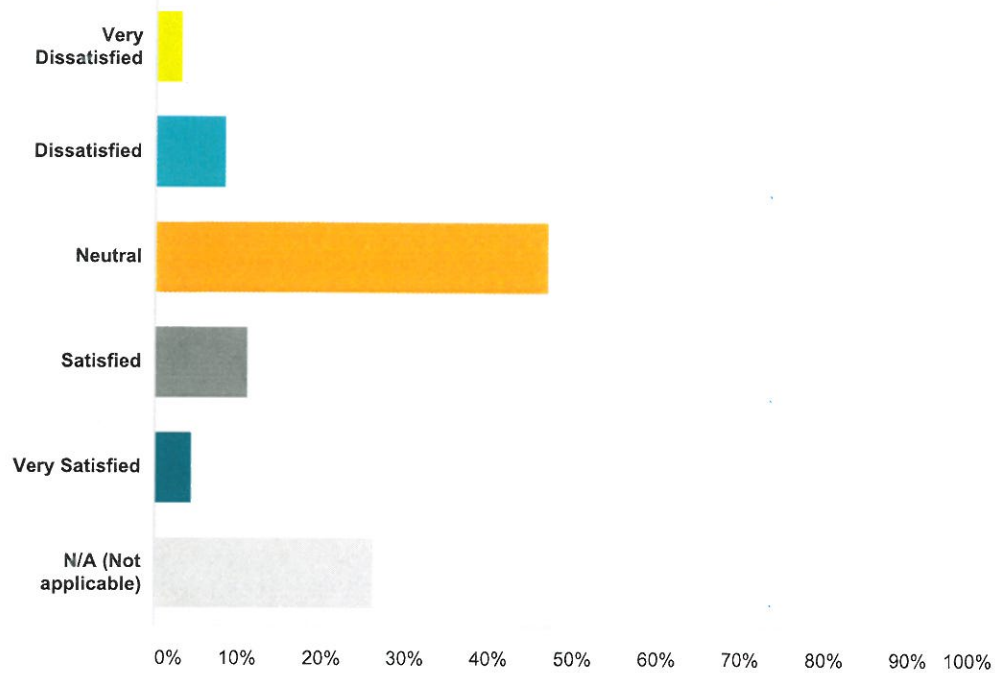


Answer Choices	Responses	
Very Dissatisfied	4.00%	13
Dissatisfied	11.69%	38
Neutral	30.77%	100
Satisfied	44.92%	146
Very Satisfied	8.62%	28
Total		325

Teamsters Benefit Survey

Q10 How satisfied are you with the current Employee Assistance Program services offered through Oakhill Counselling?

Answered: 325 Skipped: 37

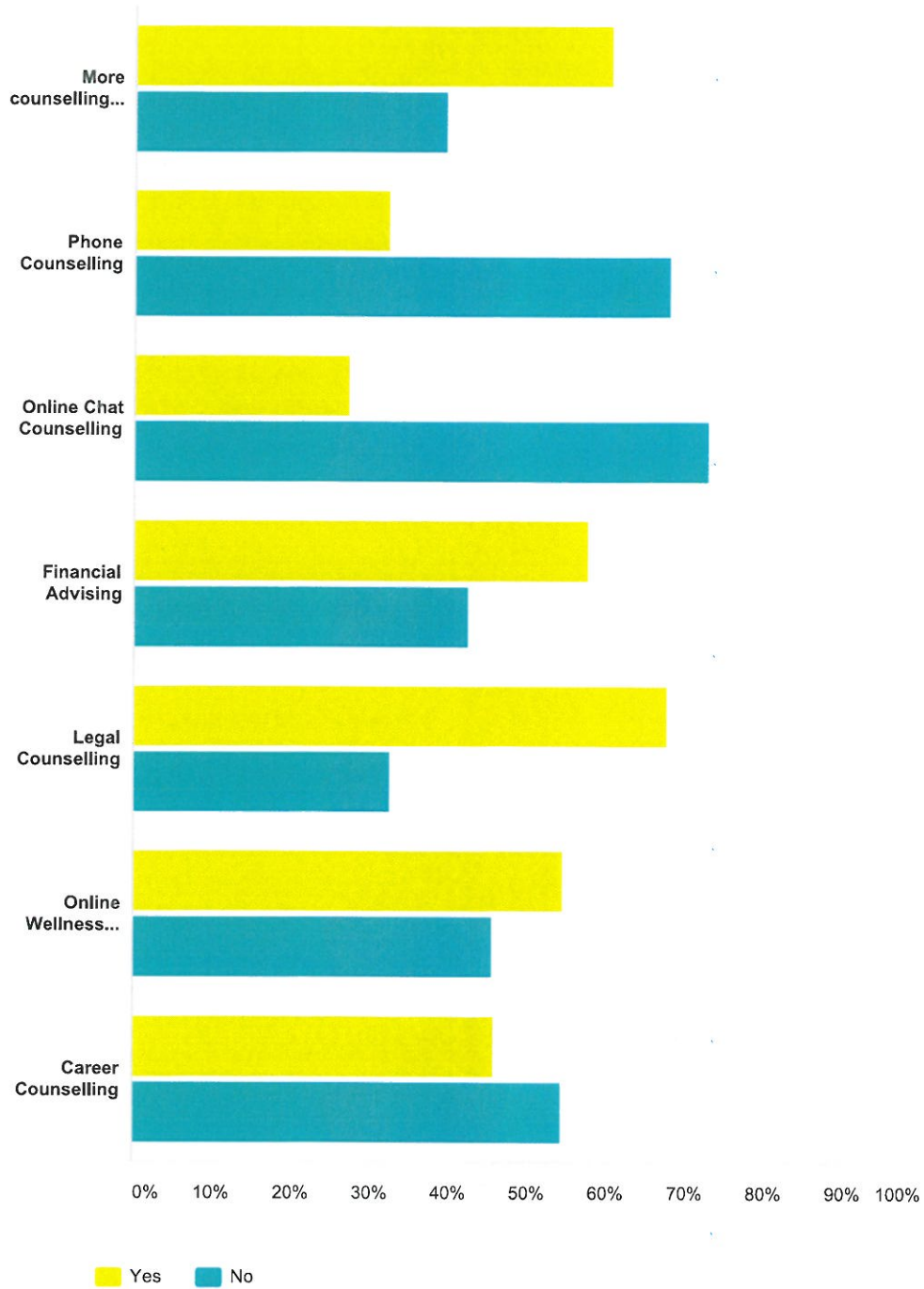


Answer Choices	Responses	
Very Dissatisfied	3.08%	10
Dissatisfied	8.31%	27
Neutral	47.08%	153
Satisfied	11.08%	36
Very Satisfied	4.31%	14
N/A (Not applicable)	26.15%	85
Total		325

Teamsters Benefit Survey

Q11 The District is considering changing our Employee Assistance Program. Would you receive value from the following additions?

Answered: 325 Skipped: 37



Yes

No

Total

Teamsters Benefit Survey

More counselling visits	60.63% 191	39.37% 124	315
Phone Counselling	32.25% 99	67.75% 208	307
Online Chat Counselling	27.12% 83	72.88% 223	306
Financial Advising	57.64% 181	42.36% 133	314
Legal Counselling	67.71% 216	32.29% 103	319
Online Wellness Courses	54.52% 169	45.48% 141	310
Career Counselling	45.78% 141	54.22% 167	308

Teamsters Benefit Survey

Q12 Additional Comments

Answered: 121 Skipped: 241