

April 12, 2018

Park'N Fly Vancouver
Mr. Dwayne Allan, Operations Manager
6380 Miller Road
Richmond, BC V7B 1B3

Dear Mr. Allan:

We would like to congratulate your employees on being nominated for a Vancouver Tourism Award for the month of March 2018. A visitor to Vancouver was so impressed with the enthusiasm, courtesy and caring displayed by your employees that they took the time to write and tell us about their experience.

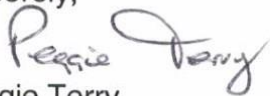
We hope that you will give your employees a copy of this nomination and the enclosed certificate recognizing their contribution to service excellence.

A committee representing the sponsors of the program selects winners from ballots submitted by visitors that can be found in 150 locations across the city. In addition, a nomination form is available on our website, www.vancouvertourismawards.com. We also encourage you to submit original letters that you have received from your guests, Vancouver's visitors, for consideration as well.

For over 26 years, the Vancouver Tourism Awards program has been paying tribute to individuals who show outstanding hospitality toward visitors to Vancouver. Since its inception we have received nominations for over 38,000 individuals and selected over 355 winners for the monthly award.

Thank you for your commitment to service excellence.

Sincerely,



Peggie Terry,
Chair

VANCOUVER TOURISM AWARDS
Rewarding Service Excellence

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**The Vancouver Tourism Awards
Program is proudly sponsored by:**

BC Ferries Vacations

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Tourism Vancouver

The Vancouver Trolley Company

Where Vancouver

*The Vancouver Tourism Awards is a non-profit society and an independent volunteer partnership of local tourism businesses.

VANCOUVER SERVED WITH A *Smile!*



CERTIFICATE OF NOMINATION

Awarded To:

Roberto Reyes

Park'N Fly Vancouver

March 2018

FOR EXHIBITING SERVICE EXCELLENCE

Congratulations from the Vancouver Tourism Awards



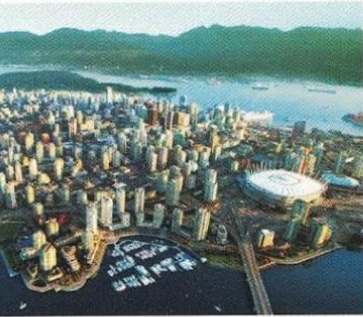
A handwritten signature in black ink that reads "Peepio Perry".

CHAIR, VANCOUVER TOURISM AWARDS

THE VANCOUVER TOURISM AWARDS PROGRAM IS PROUDLY SPONSORED BY: BC Ferries Vacations | Certified Folder Display Service Canada | City of Vancouver Digital Hospitality | Downtown Vancouver Business Improvement Association | FASTSIGNS Vancouver | Harbour Air Seaplanes | Hotel Association of Vancouver | Landsea Tours & Adventures | Rocky Mountaineer | Tourism Vancouver | The Vancouver Trolley Company | Where Vancouver | WorldHost® Training Services

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CERTIFICATE OF NOMINATION

Awarded To:

Raymond Jose

Park'N Fly Vancouver

March 2018

FOR EXHIBITING SERVICE EXCELLENCE

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